

<b>HEALTH AND WELLBEING BOARD</b>	AGENDA ITEM No. 10
<b>4 DECEMBER 2017</b>	<b>PUBLIC REPORT</b>

Report of:	Wendi Ogle-Welbourn, Executive Director People and Communities Cambridgeshire and Peterborough Councils and Dr Liz Robin, Director of Public Health	
Cabinet Member(s) responsible:	Cllr Wayne Fitzgerald	
Contact Officer(s):	Helen Gregg, Partnership Manager, Peterborough and Cambridgeshire Councils	Tel. 863618

### CQC AREA REVIEW BRIEFING

R E C O M M E N D A T I O N S	
<b>FROM:</b> Executive Director People and Communities Cambridgeshire and Peterborough Councils and Director of Public Health	<b>Deadline date:</b> N/A
The Health and Wellbeing Board is asked to note the report for information only	

#### 1. ORIGIN OF REPORT

- 1.1 This report is submitted to the Health and Wellbeing Board at the request of the Executive Director for People and Communities Cambridgeshire and Peterborough Councils and the Director of Public Health.

#### 2. PURPOSE AND REASON FOR REPORT

- 2.1 The purpose of this briefing is to provide the Health and Wellbeing Board with information on the CQC Area Reviews.
- 2.2 This report is for the Health and Wellbeing Board to consider under its Terms of Reference Numbers: 2.8.3.1.:

*To keep under consideration, the financial and organisational implications of joint and integrated working across health and social care services, and to make recommendations for ensuring that performance and quality standards for health and social care services to children, families and adults are met and represent value for money across the whole system.*

#### 3. TIMESCALES

Is this a Major Policy Item/Statutory Plan?	<b>NO</b>	If yes, date for Cabinet meeting	N/A
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#### 4. BACKGROUND AND KEY ISSUES

- 4.1 Following the budget announcement of additional funding for adult social care, CQC has been requested by the Secretary of State for Health to undertake a programme of targeted reviews in local authority areas. These reviews will be focussed on the interface of health and social care.

Reviews will look at the quality of the interface between health and social care and the arrangements and commitments in place to use the Better Care Fund to reduce delays in transfer of care. This will be a system-wide review, not just social care.

The reviews will look specifically at how people move between health and social care, including delayed transfers of care, with a particular focus on people over 65 years old. The findings will be reported to the Health & Wellbeing Board.

The reviews will also consider pressure points such as

- Maintenance of peoples health and well-being in their usual place of residence
- Multiple confusing points to navigate in the system
- Varied access to GP/Urgent Care centres/Community health services/social care
- Varied access to alternative hospital admission
- Ambulance interface
- Voluntary sector interface
- Discharge planning delays and varied access to ongoing health and social care
- Varied access to reablement and Intermediate Care Tier services
- Transfer from reablement and Intermediate Care Tier services

They will make an assessment of the governance in place for the management of resources and scrutiny of local authorities plans for use of better care fund money.

20 “challenged” areas in total will be reviewed by the CQC. These reviews will predominantly focus on areas that have been deemed to be underperforming by Government based upon published Local Authority Performance Metrics which are weighted in order to make Delayed Transfers of Care the main focus.

The first tranche of reviews (Oxfordshire, Birmingham, East Sussex, York, Coventry, Plymouth, Hartlepool, Bracknell Forest, Manchester, Halton, Trafford, Stoke-on-Trent), are expected to be completed by December 2017. The remaining 8 areas, which have yet to be announced, are scheduled to be completed by April 2018. It is possible that Cambridgeshire and/or Peterborough will be one of the remaining 8 areas. Halton was one of the first areas to be reviewed and a copy of the published report is included as Appendix 2.

The reviews will be used to inform decisions about future Government social care grants to councils and how to plan for handling winter pressures. Poor performance will be highlighted and findings will be reported to the Health and Wellbeing board. “Support” for improvement will be provided where needed along with possible financial sanctions for authorities which don’t improve.

The team of reviewers would be approximately 12. Meetings with groups of service users and other local partners would take place between notification and a fortnight before the review week itself. The usual dip sampling case tracking and “well-led” interviews would take place during the review week and a report would be published by 14 weeks after the notification date.

It is likely that if a review is conducted, members of the Health and Wellbeing Board will be interviewed and involved in workshops and focus groups.

The reviews would look at partnership working, and views in the NHS as to whether they are confident the money given to social care will have the required impact on reducing DTOC, whether there is an explicit agreement from social care to use funding for this purpose and whether all NHS partners have been included in discussions. These focus areas are surmised

from the headlines in the recent Winter Warnings report which raises NHS concerns about plans to deal with winter pressures.

In order to prepare for a potential review, a countywide steering group (Peterborough and Cambridgeshire) has been set up which will meet monthly to cover key preparations to include the local system overview information request, relational audit (survey), data metrics, collating supporting evidence documentation, pulling together the onsite programme, case studies, case auditing etc. (NB: preparations would be complementary to any other CQC inspections of NHS providers). Membership of the group includes senior management staff from both Cambridgeshire and Peterborough local authorities, Cambridgeshire & Peterborough CCG, North West Anglia NHS Foundation Trust, Cambridge University Hospitals NHS Foundation Trust, Sustainable Transformation Programme, Cambridgeshire and Peterborough Foundation Trust.

## **5. CONSULTATION**

- 5.1 The Integrated Commissioning Board is the governing board that would monitor the preparations. Briefing presentations would be made to the A&E Delivery Board and NWAFT as well as a programme of communications to prepare staff from across the various organisations as well as service users/patients, providers and GPs.

## **6. ANTICIPATED OUTCOMES OR IMPACT**

- 6.1 The Board is asked to note the report for information only.

## **7. REASON FOR THE RECOMMENDATION**

- 7.1 To ensure the Health and Wellbeing Board members are briefed on a possible CQC Area Review in Peterborough.

## **8. ALTERNATIVE OPTIONS CONSIDERED**

- 8.1 N/A

## **9. IMPLICATIONS**

### **Financial Implications**

- 9.1 There are no financial implications associated with this report.

### **Legal Implications**

- 9.2 There are no legal implications associated with this report.

### **Equalities Implications**

- 9.3 There are no equality implications associated with this report.

## **10. BACKGROUND DOCUMENTS**

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

- 10.1 N/A

## **11. APPENDICES**

- 11.1 Appendix 1 CQC Area Review Presentation  
Appendix 2 Halton Report

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